



CCS LEEDS

NETWORK SOLUTIONS

CCS (Leeds) Ltd



LEASED LINE SOLUTIONS



CentOS



Postal
Address

Unit A | Seacroft Trade Park | Coal Road | Leeds
postcode: LS14 2AQ | phone: (0)113 294 66 99
website: www.ccsleeds.co.uk



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LEASED LINE SERVICES

Leased line services from CCS Leeds will provide your company with bespoke solutions to ensure that your company receives secure and reliable connectivity that is customised for your business needs.

MANAGEMENT AND REPORTING

Leased line services from CCS Leeds provide fully managed hardware, ensuring optimum performance levels at all times. CCS leased lines are pro-actively monitored at ten second intervals and transparently reported in real time through their customer portal.

The customer portal provides the following reports:

- Latency
- Availability
- Utilisation figures
- A record of events (loss of service, high response times etc).

CCS Leeds also operates UK based helpdesks, which are available 24/7 for client support to ensure there is nothing that can disrupt your connectivity.

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Internet



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NETWORKS AND LOCATIONS

CCS operates two Point of Presence locations in London as part of their network. The core of the Internet in the UK is based in Telehouse Europe East and Telehouse Europe North.

Worldwide IP Connectivity is available from:

- Sprint
- NTT
- Global Crossing
- Cogent Communications
- Level(3) at a minimum of 10Gb/s

This provides a blended mix of the best routes to destination, and it removes reliance on a single carrier at the core of our network.

CCS Leeds encompasses private peering and interconnect arrangements with all mainstream ISPs, including:

- BT
- TalkTalk
- Sky
- Virgin Media
- JaNET

In addition, it connects with many larger, commercial organisations such as:

- Microsoft
- The BBC
- Google
- Last.FM
- Virgin Radio

It also benefits from approximately 195,000 of the Internet's total 445,000 routes on private/direct peering arrangements, again at a minimum of 1Gb/s and in many cases 10Gb/s connections.



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Leased Line Internet

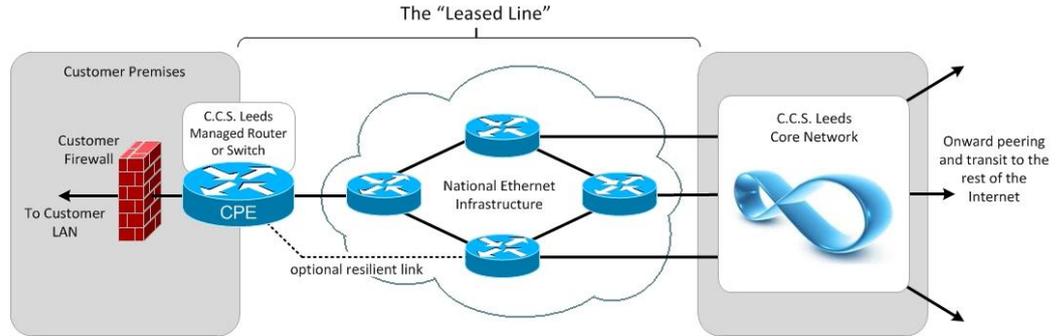
FULL SERVICE & NO RESTRICTIONS

CCS imposes no restrictions on the data transmitted over their leased lines. They possess full membership to RIPE, allowing them to provide IP Addressing as required.

If your company possesses its own IP addresses, a Provider Independent range or your own Autonomous System Number, CCS can announce these for you, providing BGP routing if required. There is no additional charge for this.

CCS Leeds owns their network and infrastructure in full. Unlike cheaper services, CCS Leeds is not merely a carrier, an agent or a Virtual Network Operator. They provide a true level of service, which will provide instant and direct connection with their engineers regarding your service. Any routing issues will be dealt with immediately, unlike some reselling agents who would only raise a ticket with the carrier, which can lead to timely disruption to your company network.

NETWORK SERVICE LEVEL



Leased line services from CCS Leeds are backed by a comprehensive Service Level Agreement, a copy of which is available upon request.



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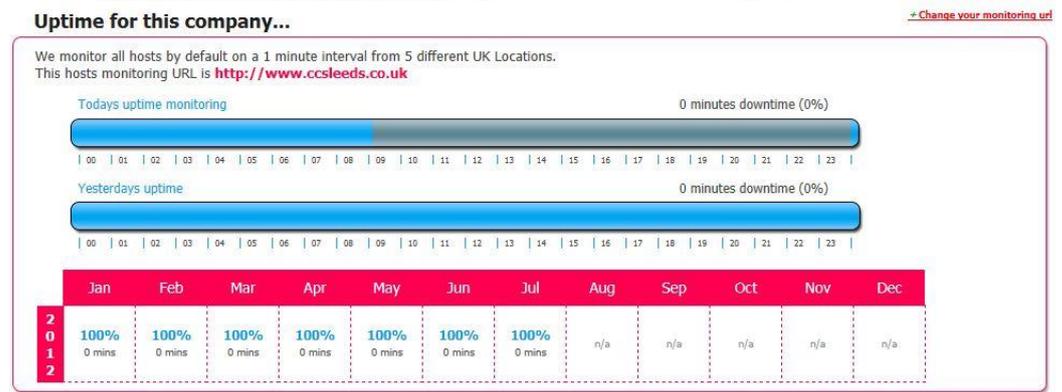
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PERFORMANCE STATISTICS

As a reputable internet service provider in the UK, CCS Leeds are regularly monitored by external companies to assess performance and provide comparable data with other ISP's, which in turn can provide potential clients with objective guides to assist them in choosing the right service for their company.

These external companies predominantly monitor *uptime*. What this means is the availability on the internet of one of CCS Leeds resources. For example, CCS Leeds own website is held on a server in their data centre. This website is monitored for its availability by a site called Web Host Chat, a premier internet forum for internet service providers. Web Host Chat's availability report states that CCS Leeds had 100% *uptime* for 2012. Here is a screen shot:



Additionally, [WebHostingStuff](#) reported that CCS Leeds had 99.99% *uptime* for 2012 because it counted a scheduled update in its listings. This means that not only are CCS Leeds website hosting servers up and available all year round but also that the external connectivity into their Data Centre is highly resilient, which in turn means that their colocation clients can be rest assured that their servers will always be available.



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EXPERT TECHNICAL ADVICE

CCS (Leeds) Ltd provides the highest level technical support and advice when it comes to leased lines or any of their products. Why not give them a call to discuss your requirements today?



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